

Certificate of Completion

This is to certify that

Heathville Medical Practice

5 Heathville Road
GLOUCESTER
GL1 3DP

Practice List Size: 10022

Surveys Completed: 277

has completed the

Improving Practice Questionnaire

Completed on 03 October 2011



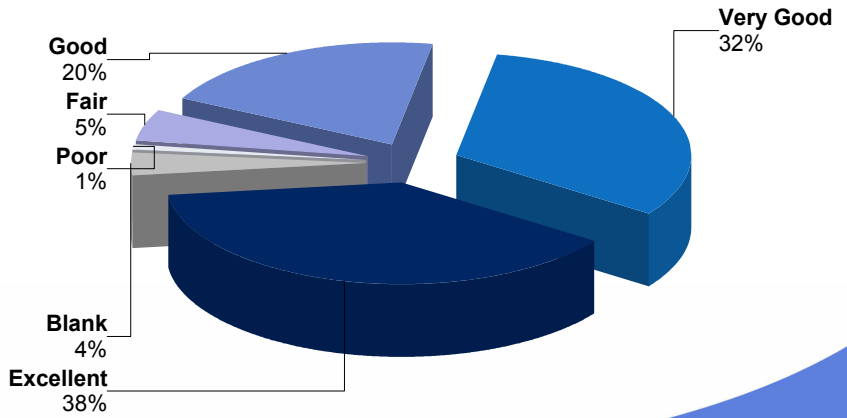
Michael Greco
Director



Thank you to all patients who participated in this survey.
By letting the practice know your views, positive changes can be made for the benefit of all patients.

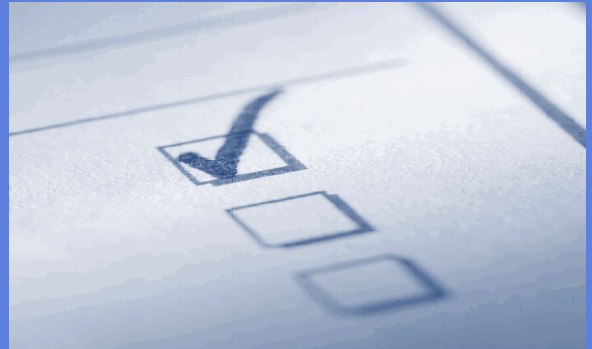
91%

of all patient ratings about this practice were **good, very good or excellent**



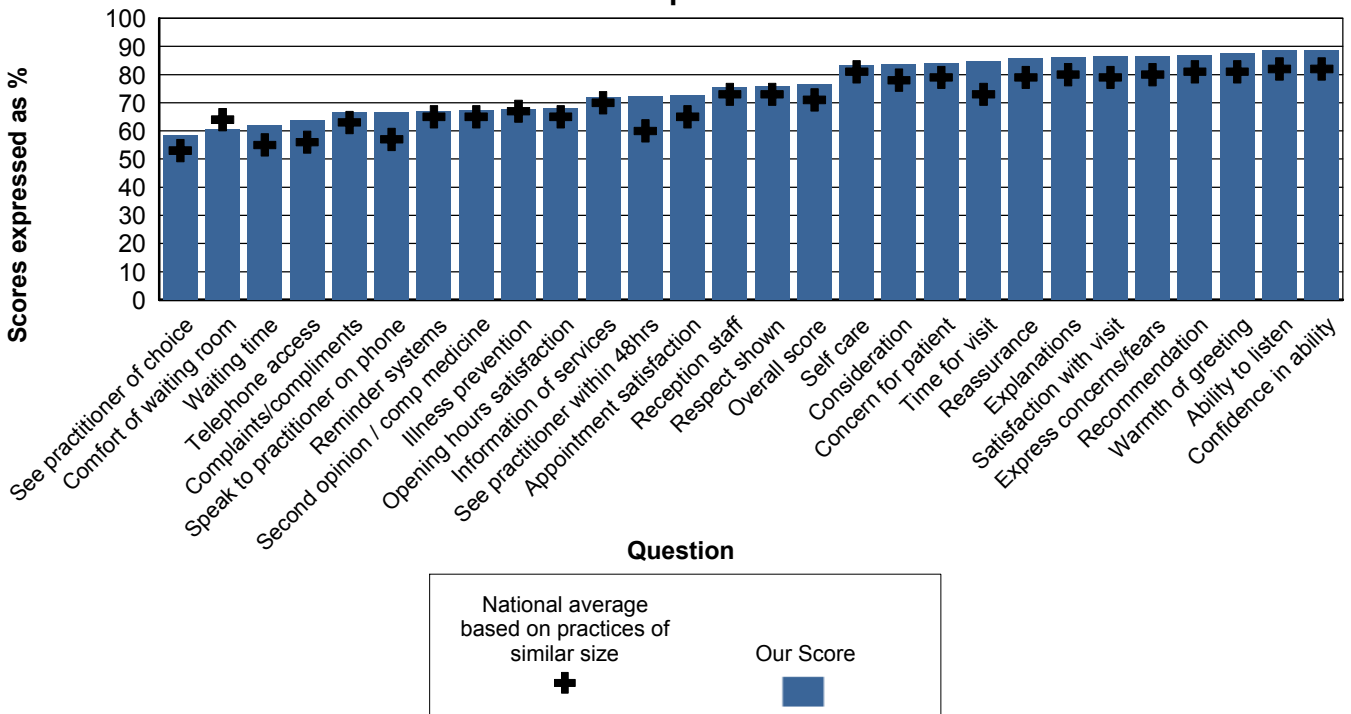
Thank you for your participation in this survey

Patient Experience Survey Results 2011/2012 Heathville Medical Practice



"Striving towards excellence"

Overall practice scores



The results of this survey will help us to provide the best possible service to you

